

## The Salvation Army

### Mission Statement

**Withdrawal Management Services** strives to provide a caring, non-judgmental, safe and supportive environment to those who are withdrawing from mind and mood altering substances.

We assist our program participants with information about recovery, post-detox planning, access to treatment referral agencies, and support their choices. Our mission is to serve our program participants with compassion, dignity and respect.

### The Salvation Army Core Values

There are four core operational values which guide all aspects of The Salvation Army in Canada & Bermuda.

**HOPE:** We give Hope through the power of the gospel of Jesus Christ.

**SERVICE:** We reach out to support others without discrimination.

**DIGNITY:** We respect and value each other, recognizing everyone's worth.

**STEWARDSHIP:** We responsibly manage the resources entrusted to us.

## Screening and Intake Hours

Monday to Friday: 8:30 am to 4 pm  
Stat Holidays: Closed

**Withdrawal Management Services Caseworker Office:**  
(867) 920-4673 ext. 216

**Primary Support Caseworker:**  
Faith Musarurwa  
(867) 920-4673 ext. 217  
Faith\_Musarurwa@can.salvationarmy.org



**The Salvation Army NWT Resource Centre**  
4925 45 Street  
Yellowknife, NT X1A 2P9  
(867) 920-HOPE



Giving  
Hope  
Today

## Withdrawal Management Services

**Yellowknife, NT**



## Withdrawal Management

Withdrawal Management Services (WMS) is a non-medical, social detox program that provides a safe environment for men and women experiencing the initial stages of withdrawal from alcohol or other substance abuse. All clients will be assisted in developing a personal care plan; will be provided with information about addictions and recovery; and will be supported in making positive lifestyle choices.



## PROGRAM TOPICS

- ◆ **Defining Addiction/Denial**
- ◆ **Stages of Change**
- ◆ **The Cycle of Addiction**
- ◆ **Relapse Prevention**
- ◆ **Family of Origin**
- ◆ **Grief and Loss**
- ◆ **Healthy Relationships & Communication**
- ◆ **Triggers and Cravings**
- ◆ **Recovery**
- ◆ **Boundaries**

## Referrals

Referrals may come from the client themselves or from any front-line agency, doctor, hospital/nursing station personnel, family or friend.

## Admission Criteria

The main criteria for admission as an out-patient or in-patient to WMS is a desire on the part of the program participant to begin the process of change.

The person who wants to come to WMS will need to sign a "Client Agreement Form" which states that she or he will agree not to use alcohol or non-prescription drugs while taking part in the WMS program. If he/she "uses" during this time they may no longer qualify for participation in the withdrawal management program.

